



Hyatt Regency Hill Country Resort and Spa

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[windflowerspa.com](http://windflowerspa.com)



**HYATTPURE**  
SANITAS PER AQUAS

# windflower the hill country spa



menu of spa services

Amid fields of colorful wildflowers and quiet green meadows,  
your body is in perfect balance with your mind and spirit.

## hyatt pure

Hyatt Pure is a worldwide collection of extraordinary spas, ranging from urban to resort in setting. Each spa is custom designed to embrace the local environment and culture to provide an authentic indigenous experience. Returning to the true definition of spa, "sanitas per aquas," Latin for "healing by waters," treatments and services incorporate the principles of hydrating the body to promote wellness and renewal.

[hyattpure.com](http://hyattpure.com)

## to everything there is a season...

Every day is a celebration of life that revolves around nature's cycles. The morning sun gives way to the evening stars. Winter awakens from its nap to burst into spring. The exuberance of the young matures into the experience of the young at heart. What better way to celebrate the rhythms of nature than on our charming Texas ranch. Walk with us as the sun illumines this vast expanse of the Hill Country. Inspired by the traditional harvest of Texas herbs and wildflowers, you can almost hear the sounds of ranchers from days gone by tending to this bountiful and healing land. At the Windflower Hill Country Spa, your celebration has been carefully designed to pay homage to nature's cycles. Whether you need the rejuvenation of spring, the exhilaration of summer, the reflection of fall, or the balance of winter, we can immerse you in the holistic, healing powers of the seasons. We'll provide food for the body and food for the soul, in harmony.

## timeless rituals

### indulge in a ritual all your own

The following “aromasoul massage rituals,” which can be experienced on their own, are based on the essential oil selected by the guest, or determined by the description of treatment benefits. They can also be experienced as a journey through the world of therapeutic care, as a path to discovering one’s ancient soul. We believe that each of us resonates with different cultures and energies, regardless of where we are from or our own family background. These treatments represent the care and spirit of ancient cultures and the pure energy of one person offering care and healing to another.

Each of the rituals includes a facial, which will be customized by your therapist. As a complete journey, the rituals are listed in the order we recommend, and are based on the action and result of each treatment:

### wanderers ritual

2-1/2 hours

\$270

Immerse yourself in the revitalizing spirit of Oriental therapy, with a powerfully therapeutic pressure-point massage, balanced with gentle floral essential oils. Elements of jasmine, ylang ylang, acacia, and vanilla (floral) are used to create a spirit-energizing, mind-opening, and body-stretching effect. This is based on the ancient massage therapy of China, called “tui-na,” which means pushing/grasping. It is a blend of pressure points, strong vibration, and opening movements, as well as gentle energy stimulation. It is a treatment that gently encourages the realignment of the bones and the perfect flow of vital energy. It is highly recommended after traveling, or for a lifestyle that involves extended driving or sitting, as it completely stretches and realigns the body and energy channels.

## timeless rituals

### coastal ritual

2-1/2 hours

\$270

Renew yourself in the warmth and joy of the Mediterranean and the influence of the sea, as the waves nurture your spirit through the gifted hands of our therapists. Elements of lemon, basil, bergamot, oregano, anise (citrus-herbal) are used for a relaxing and purifying effect that releases stress and tension.

This harmonizing massage reflects the spirit and warmth of the Mediterranean, symbolized by the sea and the movement of waves—sometimes gentle, sometimes powerful, but always moving, always purifying, always allowing us to release our stress and tension. We must become empty first, if we are then to become fulfilled and renewed. This massage feels like beautiful waves dancing over the body—very fluid, soothing, mesmerizing. Our Oriental and Mediterranean treatments both connect to the seasons of spring and summer, as in Oriental philosophy; they symbolize rebirth and renewal, renaissance, beginning again.

### harvest ritual

2-1/2 hours

\$270

Revitalize your spirit with the vitality of Ayurvedic philosophy, in a treatment that warms and energizes you completely, leaving you feeling strong and vibrant. Elements of cardamom, ginger, black pepper, patchouli, and nutmeg (spice-herbal, warming) are used.

This treatment blends several approaches to Ayurveda, the “life science” of India. Massage in India is very much a family affair, as it is considered a basic, nurturing need of daily life. In fact, newborns are massaged every day for the first 18 months of life. Indian massage is strong and stimulating, designed to bring fire and vitality back to the body, and then to spread that vital energy throughout the body.

## timeless rituals

### tribal ritual

2-1/2 hours \$280

Nurture your soul in this remarkable, embracing ritual massage, surrendering to the peaceful spirit of the desert as you rediscover perfect mind and body equilibrium. Elements of vetivert, amyris, cinnamon, elemi, cedarwood, and geranium (spice-sweet) are used to create a grounding, deeply calming, nurturing effect.

This unique ritual treatment is inspired by the nomadic Tuareg and Berber tribes of southern Arabia and northern Africa, and by a healing and rejuvenating treatment offered especially for the traveler—the ones living a life of movement, perhaps of solitude, needing to be balanced by becoming reconnected to their physical strength.

This treatment removes stress and reconnects us to our body awareness layer by layer. We begin with a skin-renewing exfoliation that gives energy at the same time. This is followed by an initial compression and contact while you are still under layers of warm linens. The process is completed with a massage—a gentle but profoundly energetic movement called “wind on the sand,” where the hands glide along the skin, gently encouraging deep breathing and release of muscle tension, always with the same slow and steady touch.

Both the Indian and Arabian treatments connect to the seasons of autumn and winter, as they are warming. They symbolize the desire to rebuild and renew energy and life-force (Indian), and then finally to feel our roots and our wings (Arabian)—to feel that we are strong and stable and ready to continue our journey with new strength and awareness.

## packages

### seven wonders\*

7 hours \$525

Experience the Seven Wonders of Windflower with seven hours and seven services of blissful relaxation. This deluxe treatment includes our most popular services. Begin this special day with your choice of a 50-minute body treatment, 50-minute massage, and 50-minute facial. Then relax out on our back porch or poolside with one of our healthy-cuisine lunches. Spend the afternoon getting a manicure and pedicure and add the finishing touches with a shampoo and hairstyle and a professional make-up application. You are all set for that special night out!

### bed of roses\*

4 hours \$330

A gentle body brushing exfoliates the skin, and then warm rose-infused honey is drizzled over the body and massaged in. A steamy blanket is wrapped around your body to allow the honey to melt into the skin. After a soak in the hydro-tub, a rose-scented lotion is applied. The treatment concludes with a dusting of rose powder. Step two of this package is our 50-minute customized facial, followed by our deluxe pedicure. Each treatment incorporates the healing properties of essential rose oil, which is known to alleviate dry skin and ease tension.

### un4gettable

3-1/2 hours \$325

Experience four steps to relaxation, beginning with a Peach-Pecan Body Scrub to exfoliate the skin and prepare it for the soothing Lavender-Lemonade Tea Bath. Following the bath experience, your choice of a 50-minute massage and a 50-minute facial.

### romance

1-1/2 hours \$300 for two

When was the last time you set aside time for just the two of you? Spend two hours in our couple's suite side-by-side, receiving a sunshine glow scrub and a 50-minute relaxation or Windflower massage. After that, it's up to you how you spend the rest of the day!

## packages

### tee time\*

3 hours \$220

Our Golfer's Massage helps to loosen up those aching arms and shoulders after a day in the hot Texas sun. The Gentlemen's Mini-Facial treatment will help to remoisturize the skin, and a Gentlemen's Pedicure will leave your legs energized and your feet well manicured.

### hill country essentials

2 hours \$195

Full-body scrub or Texas Tea Bath, along with your choice of massage or facial and a full manicure.

### mom-to-be\*

3 hours \$275

Before your new delivery, pamper yourself with the ultimate package for expectant mothers. Begin with our soothing 50-minute cool nutritional organic wrap, followed by a 50-minute relaxing New Beginnings Massage and a decadent 50-minute Basic Pedicure.

### new mom

3 hours \$300

Now it's really time to treat yourself to a little alone time. Begin with an 80-minute D-Age Moisture Wrap, followed by a 50-minute Glorious Glow Facial and a 30-minute Basic Manicure.

## massage

### signature massage

50/80 minutes \$110/\$155

A relaxing area-specific massage of the hands, feet, back, and scalp using Windflower's own warm, citrus-scented oil. Warm linens envelop your body, allowing the therapeutic oils to penetrate your skin for relaxation and nourishment.

### relaxation massage

50/80 minutes \$110/\$155

A full-body traditional relaxation massage using long, soothing strokes to reduce tension and relieve sore, aching muscles.

## massage

### therapeutic massage

50/80 minutes \$110/\$155

Therapeutic massage combines a number of Eastern and/or Western massage techniques, including deep-tissue and acupressure, to help ease chronic muscle tension, aid in recovery from activity-induced soreness, and promote general well-being.

### new beginnings

50/80 minutes \$110/\$155

This massage is especially designed for moms-to-be, alleviating aches and pains and allowing mom to lie on her side or stomach with a special body pillow for maximum comfort and relaxation.

### hydro combo\*\*

50 minutes \$105

Our hydro combo treatment uses the power of water to relieve stress and tension, leaving you perfectly serene. A warm bath complete with your choice of bath salts will wash away the cares of everyday life. Experience this timeless ritual treasured in ancient Egypt for its rejuvenating and detoxifying effects. Cool down with a caring, gentle massage. We advise that you wear a swimsuit for this service.

### deep-tissue

50/80 minutes \$130/\$170

For people who receive regular massages and need additional help relieving muscular tension and spasms due to stress, work, or athletic activities. This massage is not designed for relaxation.

### cabana massage

50/80 minutes \$115/\$165

Listen to the sounds of falling water and songbirds as you enjoy the outdoors in our Texas-sized cabanas. Your massage takes place on Windflower's back porch. Treatments may be relocated during inclement weather.

### couple's massage

50/80 minutes \$240/\$330

Here's something special for the two of you. Receive massages side-by-side in our couple's suite. Choose from Relaxation or Therapeutic Massage.

## massage

**hill country stone massage** 80 minutes \$170  
Everything you've heard about stone massage is true. You owe it to yourself to try this amazing treatment. Warmed basalt stones of varying size are applied to your body's energy centers and used in massage to create a sense of warmth and healing. The penetrating heat relaxes the muscles and allows a greater intensity than a traditional massage.

**synchronized massage** 80-minute deluxe session \$300  
For those guests who want the ultimate massage experience. Lose yourself in the simultaneous and rhythmic massage of four hands freeing body, mind, and soul.

**reflexology** 30/50 minutes \$60/\$110  
A concentrated massage of the hands and feet using energy-balancing techniques and pressure points. This massage tones and balances the total body.

**custom massage** 50/80 minutes \$115/\$165  
Not sure which massage to choose? Maybe you'd like to incorporate several different massage techniques. You may want work done on that pesky tennis elbow, and then to finish with a relaxation massage. Let your therapist guide you and create a massage tailored to your needs.

## body rituals

Our body treatments combine therapeutic floral elements, fruits, and botanicals along with the soothing element of water. Each experience concludes with a strengthening massage.

**aroma touch** 50 minutes \$110  
Our most gentle wrap combines pure aromatherapy floral extracts with skin-nourishing oils of jasmine, ylang-ylang, and acacia. Soothing and highly aromatic oil-emulsions are massaged into the skin before you are wrapped in warm linen. The skin is rendered silky and fragrant as you emerge completely relaxed and calm.

## body rituals

**d-age moisture wrap** 80 minutes \$165  
Rich and restorative, this wrap deeply moisturizes the skin while soothing any environmental irritation. Elements of walnut extract, kamani oil, juniper, and bitter orange complete skin exfoliation. A moisturizing and restoring serum is massaged into the skin, followed by an incredibly rich restoring cream, leaving your skin drenched with moisture, soothed, softened, and protected from environmental stresses. Mediterranean botanicals enhance the feeling of well-being and vitality.

**nutritional organic wrap** 50 minutes \$110  
The perfect wrap to cool and calm the skin, leaving toned and freshened skin. Elements of rice protein, tomato extract, pumpkin, artichoke, beets, spinach, vitamins, and minerals create a fresh and cool skin-toning mask that is applied head to toe. The treatment is finished with a cooling, firming massage emulsion, leaving the body feeling light and toned, with perfected skin texture. This cool wrap is safe throughout all stages of pregnancy.

**monticelli mud wrap** 50 minutes \$110  
Elements of algae, thermal waters, mineral salts, fennel, ivy, and grapefruit combine to provide nourishment for the skin and balancing for the soul. Our gentle algae-mud, directly from the thermal waters of Monticelli, Italy, offers a soothing purification of the skin, while reducing muscle ache and discomfort. This is a warm and soothing experience that will leave you with a great balance of energy and peace.

## body rituals

### therapeutic mud wrap

50 minutes

\$110

Our most powerful and purifying therapy. Treatment is designed to stimulate the circulation throughout all vital systems by alternating between sensations of coolness and warmth as all vital systems are stimulated and activated. Elements of algae, algae mud, camphor, cinnamon, thyme, fruit acids, and minerals create a powerful, stimulating wrap. This treatment will leave a profound sense of well-being and energy, in both body and soul.

### body strategist

#### anti-cellulite program

80 minutes

\$165

Elements of fruit acids and extracts, proteins, algae, caffeine, and hazelnut peptides are used to reshape and firm the lower body and abdomen. This program focuses on the thighs, hips, and abdomen, with active elements and strong massage that stimulates reduction of fluids and fats while firming the skin and increasing circulation. The perfect complement to an active lifestyle, to help assure your best possible body shape.

### aunt mary's remedy

50 minutes

\$110

An aromatic blend of botanicals are custom-blended for you in our ultra-rich body butter in this wonderfully hydrating body mask treatment. After a full body exfoliation, the body butter is gently applied. You are then wrapped in a warm linen cocoon while the moisturizing effects take place.

### sunless tanning

50 minutes

\$110

Get a healthy glow without UV rays or sunburn. Treatment begins by preparing your skin with a gentle body scrub, after which a moisturizing tanning solution is applied by your therapist. The remainder of the bottle is yours to take home for touch-ups. We recommend that you do not shower or swim during the four hours after treatment for best results.

## baths and scrubs

### lavender lemonade\*\*

25 minutes

\$55

Your bath awaits you—complete with bath salts, cold compresses, a plate of fresh fruit, and candles. Take time for yourself in this long-forgotten ritual. Choose Hill Country lavender mixed with a slight hint of citrus. The combination of botanicals helps to promote well-being, and the aroma uplifts the senses.

### yellow rose bathing ritual\*\*

80 minutes

\$140

A gentle body brushing exfoliates the skin; then warm, rose-infused honey is drizzled over the body and massaged in. A steamy blanket is wrapped around your body to allow the honey to melt into the skin. After a soak in the hydro-tub, a rose-scented lotion is applied. The treatment concludes with a dusting of rose powder.

### peach-pecan body scrub

25 minutes

\$60

We have blended three of Texas's greatest treasures: pecans, Hill Country peaches, and locally grown corn are combined to create a remarkable, all-natural body scrub that softens and hydrates the skin.

### sunshine glow

25 minutes

\$60

We took the jewels of Texas—lavender, grapefruit, and orange—mixed in cucumber and natural bee pollen, and created a unique blend for this invigorating and revitalizing full-body shampoo and scrub. Complete this with a misting of refreshing Windflower body spray, and we'll send you off glowing and radiant.

### vichy shower

\$10 with any scrub

Enhance any of our scrubs with this amazingly relaxing experience. The Vichy shower is a unique rain bar suspended over the treatment table with six showerheads. Your therapist uses them all to provide a warm, meditative, and tranquil shower.



## face rituals

Each facial treatment opens with a floral welcoming ritual for mind balancing. All products utilize elements of fruits/botanicals/water and include a facial massage for physical balancing.

### glorious glow facial 50 minutes \$115

Rare elements such as pearl powder and mulberry combine with oxygenating agents to combat environmental and lifestyle stresses, which can leave skin depleted and dull. The harmony of science and nature assures luminosity and vital regeneration of the skin. A perfect treatment before a special event—great for brides and bridal parties.

### active balancing facial 50 minutes \$115

Intensely active skin-perfecting treatment for combination, oily, and acneic skin. A synergy of fruit acids, marine elements, and purifying botanicals combined to retexturize and purify the skin, leaving a clean, fresh, and even skin tone.

### supreme regeneration facial 50 minutes \$125

Deepest renewal, plumping, and intense stimulation to unveil vibrant, youthful skin. Elements of fruit acids and extracts, vitamins and minerals, betaglucan, and collagen make this perfect for very dry or dehydrated, depleted skin. Treatment smooths the skin perfectly, while plumping lines and deeply stimulating circulation—a vital and energizing facial.

### nourishing firming facial 50 minutes \$125

Hydration, stimulation, and toning help to revitalize skin appearance. Elements of vitamin A, betaglucan, soy protein, and ceramides from sunflowers are used in this treatment. This is a strong anti-age treatment. Retinol helps to resurface the skin, while also gently stimulating circulation and infusing the skin with regenerating active ingredients and antioxidants. Due to the use of Retinol in this treatment, the Nourishing Firming Facial is not recommended for those who are pregnant, or who may be pregnant.

## face rituals

### essential renewal facial 50 minutes \$115

Thorough cleansing and renewal for all skin types and conditions. Elements of green clay, propolis, willow, lavender, grapefruit, sage, and calendula combine in this deep-cleansing facial. Appropriate for any skin and great for people living in polluted areas or who travel frequently, as it balances excess oil and leaves the skin very even-toned.

### hydra performance facial 50 minutes \$115

Adds essential moisture and luminosity to dehydrated or dry skin. Trehalose, a desert plant known for its ability to hold water, is combined with honey and antioxidants to create a treatment for all skin types and conditions that are stressed due to travel and environmental aggressors.

### harmony strengthening 50 minutes \$115

Calms and strengthens fragile, sensitive skin with borage, polyphenols, and white tea extracts. This facial is great for red, couperose, sensitive, and reactive skin. It heals and builds the skin's immune system so that it can better defend against harsh external factors, stress, and pollution.

### add-ons for eyes and lips 25 minutes \$35

Eye and lip treatments can be added to the Glorious Glow, Active-Balancing, or Supreme Regeneration facials.

### add-ons for the customized facial aromatherapy eye rescue \$35

Special eye mask and massage for those delicate eye areas. Treatment reduces puffiness and helps alleviate dark circles.

## face rituals

**customized facial** 50/80 minutes \$110/\$155  
Can't decide what type of facial to try? The Customized Facial is designed to meet the needs of your specific skin type. Your provider will choose products to create a facial experience perfect for you, whether you have sensitive, dry, oily, or mature skin. The calming effects of the specially selected essential oils for this facial will soothe your mind and spirit.

**paraffin facial mask** \$15  
Once the facial mask is applied, warm linens are placed over your face, and a soothing paraffin mask is gently brushed on to help seal in the rejuvenating effects of the facial.

**aroma scalp treatment** \$35  
Warm, scented essential oil is brushed through your hair and thoroughly massaged into the scalp.

## hands and feet rituals

**hyatt pure's signature blackberry balm** \$80  
In an effort to encourage faster, more comfortable PDA usage, this deep, 25-minute therapeutic treatment focuses on counteracting tension in various hand and arm muscles, specifically in the thumbs and overworked wrists. Signature natural ingredients, including blackberry oil, reduce inflammation, exfoliate tired skin, and provide special antibacterial properties.

**honey hibiscus hand/manicure treatment** \$70  
Promoting deep hydration and silky softness, this treatment uses elements of cactus extracts, betaglukan, honey, and mineral salts, and offers floral aromatherapy extract and extremely silky, softening elements to eliminate all signs of dryness.

## hands and feet rituals

**luminosity hand/manicure treatment** \$70  
Promoting the reduction of imperfections related to sun exposure, this treatment leaves skin tone even and glowing. Elements of pearl powder, mulberry, bearberry, licorice, and lemon create a lightening gel mask with illuminating features designed to reduce the signs of sun damage and to lighten darkened areas.

**aromatic soothing foot/pedicure treatment\*** \$95  
Providing deeply nourishing and moisturizing care, this treatment combines aromatherapy extracts with the soothing massage elements of avocado oil, tiare extract, and vitamins. Floral aromatherapy enhances the deeply moisturizing and skin-softening effects of this treatment.

**healing waters foot/pedicure treatment\*** \$95  
Reviving and energizing treatment releases aches and fatigue. Shiatsu massage is combined with elements of mint, hazelnut extract, mafura butter, mongongo nut oil, and algae. Stimulating elements leave the skin feeling tingly-fresh and cool, relieving any sense of fatigue and swelling, while Shiatsu massage completely re-energizes.

## for the gentleman

**the wiseman** 50 minutes \$110  
Generations of Wiseman and Rogers men worked this land. Sunscreen was a luxury. This treatment is dedicated to those men who made the ranch what it is today. Your experience begins with a scrub to exfoliate the skin, followed by a moisturizing full-body wrap. While you are wrapped, a special cleansing, massage, and moisturizing of the face completes the treatment.

**golfer's massage** 50 minutes \$110  
Perfect before or after a round, this massage concentrates on the neck, shoulders, back, and feet, stretching muscles to loosen and relieve soreness.

## for the gentleman

### men's skin care treatment 50 minutes \$110

This facial is for the active man who wants his skin to look its best. Relax while enjoying a deep skin cleansing, warm steamed towels, skin conditioning, and massage. Please do not shave immediately before your treatment.

### hill country ultimate shave 50 minutes \$110

A facial massage with pre-shave oil protects and relaxes your skin as it softens your beard. A hot towel opens your pores and warm shaving cream is applied. Your face is shaved and then re-lathered and shaved again. An alum block is gently applied, serving as an antiseptic, closing your pores. A cold towel infused with antiseptic sandalwood essential oil is then applied. After-shave balm or gel calms your skin and replenishes its natural moisture.

### gentleman's pedicure\* 45 minutes \$70

Revive yourself, feet first! Begin with a long, warm soak in a whirlpool footbath. Following thorough nail and cuticle care, the treatment concludes with a leg and foot massage using an invigorating peppermint-scented lotion. Walk away with refreshed and energized legs and feet.

### gentleman's manicure 25 minutes \$35

Your handshake is important. We'll keep your hands looking great with our men's manicure. This treatment includes nail and cuticle care, and a hand and arm massage with our masculine-scented sandalwood-infused lotion.

### gentleman's haircut 25 minutes \$40 and up

Includes shoulder and neck massage.

## salon services

### deluxe spa pedicure\* 70 minutes \$95

Emerge with refreshed legs and beautiful feet, with our invigorating Spa Pedicure. Relax with your feet submerged in a swirling footbath, while enjoying the signature scent of a foot and leg scrub designed to exfoliate and soften the skin. Nails are cleaned, trimmed, and shaped. Your therapist will massage your legs and feet with essential oil to enhance circulation and relieve tired legs. A warm paraffin application follows to soothe your joints as it hydrates your skin. The experience concludes with an application of your choice of polish.

### deluxe manicure 60 minutes \$70

This treatment includes a scrub, nail and cuticle care, hand and arm massage, hydrating paraffin application, and polish application.

### other nail services

Manicure	30 minutes	\$40
French Manicure	45 minutes	\$50
French Pedicure*	50 minutes	\$80
Pedicure*	50 minutes	\$75
Full-set, Acrylic	70 minutes	\$90
Acrylic Fills	30 minutes	\$45

### make-up

Bridal make-up application	50 minutes	\$65 and up
Make-up application	30 minutes	\$35
Make-up consultation and lesson	50 minutes	\$60

### waxing and tinting

Body: Underarm, \$25; Bikini, \$35; Back, \$50; Half-leg, \$45; Full-leg, \$70  
Face: Brow Arch, \$22; Lip, \$15; Full-face, \$40  
Tinting: Eyelash Tint or Perm, \$65

### hair services

Please call the spa for a consultation to determine services and pricing.

## spa information

### spa day pass

Day pass includes private locker, spa pool, whirlpool, sauna, steam room, beauty amenities, and use of spa wardrobe, including robe and slippers. Spa day pass is complimentary with any spa treatment.

### spa boutique

Before or after your treatment, we invite you to visit our retail boutique, offering a unique array of Windflower signature products and spa-related items. Your favorite products may be reordered online at [windflowerspa.com](http://windflowerspa.com).

### spa memberships

Limited memberships are available; please inquire at the spa reception desk.

### groups

Our spa staff are expert in coordinating group activities at the spa; for more information, please call 210-767-5577, or inquire at the spa reception desk.

### spa hours

As our spa hours are seasonal, please call 210-767-5577 for our current hours of operation.

### reservations

Reservations are advised. For spa reservations, please call 210-767-5577, or in-house, touch 6103. All prices are subject to change without prior notification.

### check-in

Please check in at the spa reception desk at least one hour prior to your first appointment. Unfortunately, late arrivals will not receive an extension of time on scheduled treatments.

## spa etiquette

### a kindly request

As a courtesy to all Windflower guests, we require that all cellular phones and pagers be turned off at the spa. Please advise us if you are pregnant or have other significant health concerns when booking any treatments.

Alcohol is not recommended before or after treatment. We reserve the right to refuse service to anyone appearing to be under the influence of alcohol. Smoking is not permitted in the spa or by the spa pool.

Your therapist may terminate services, without a refund, for any inappropriate language or actions. Jewelry can get in the way of a great treatment. We encourage all guests to make use of your in-room safe.

### cancellation policy

As a courtesy to other guests and to our therapists, please give us four hours' notice if you must cancel or change any treatments. Without this notification, you will be charged in full.

### age limitations

Spa facilities are for guests age 17 and older. Some salon treatments are available to children under the age of 17 with parental supervision. Please inquire at the reception desk.

### special considerations

Services that are marked with a \* symbol are governed by state laws requiring guests to refrain from shaving 24 hours prior to pedicure treatments. Guests with open cuts or wounds are by law not eligible for pedicure treatments in the state of Texas.

Services that are marked with the \*\* symbol use heat as part of the treatment. These services are not recommended for guests who have heart conditions, are sensitive to heat, or are pregnant.

### gratuities

In appreciation of outstanding service, gratuities may be given at your discretion. For groups of six or more, a 20% gratuity will be added.