

The DePrez Group of Travel Companies

DePrez Travel Bureau Inc.
Just Cruises, Inc. • DMI • Precision Planning
Wish Upon A Star Vacations, Inc. • Charlie Cheap Seats
Whitaker & DePrez Travel Partners, LLC

Terms & Conditions

IMPORTANT DISCLAIMER AND NOTICE: By reserving and depositing/paying for travel services you agree to all terms and conditions as set by the individual suppliers, including but not limited to, cancellation and change policies. If you are not fully aware of these terms, please inquire with our office. Individual supplier terms are listed in the tour operator brochure or are available from the air carrier's airport ticketing office. Copies are also available from our office upon request. We act only as agent for airlines, tour operators, hotels, car rentals and other independent parties that are beyond our direct control. Therefore, we do not assume ANY responsibility for the acts, errors or omissions of these parties, nor can we be held liable for any loss or damage occurring as a result of factors or cause beyond our direct control. **WE STRONGLY RECOMMEND TRAVEL INSURANCE.** PLEASE SEE ADDITIONAL TERMS AND CONDITIONS BELOW.

IMPORTANT INFORMATION

1. Please check your documents when you receive them. Call us if you have any questions.
2. CHECK-IN - Minimum check-in time for domestic flights is 2 hours and for international flights, 3 hours. ID's ARE REQUIRED.
3. RECONFIRMATIONS - Domestic: Reconfirm all flights at least 24 hours prior to departure and at each point of stopover. This will give the airline the opportunity to keep you advised of any changes, which may have occurred in your flight. International: You must reconfirm continuing and return reservations at least 72 hours prior to flight time at each point of stopover or your reservations will automatically be cancelled. Failure to use any reservations may result in automatic cancellation of all continuing and return reservations.
4. EXCURSION AND PROMOTIONAL FARES - Most discount fares involve certain restrictions. A change in carrier(s), flight(s), time(s) or routing(s) could result in a carrier demanding a full fare. Obtain agency or airline assistance before making departures.
5. If your plans change in route, apply the value of your tickets toward a reissued one. It is not necessary to purchase a new ticket. If a refund is due, obtain a receipt from the airline.
6. These times, flights and fares are based on current tariffs that are subject to change without notice.
7. TICKETS - Changes to tickets must be made on or before the departure time of the originating flight for the ticket to hold its value. Changes requested after the departure date of the originally ticketed flight may render your ticket with 'no value'. Consult the individual airline for additional information. Cancelled or unused paper tickets must be returned for proper credit. Lost, stolen or destroyed paper tickets must be paid for until refund is received from the issuing carrier and is subject to an airline and agency imposed service charge.
8. PREPAID TICKETS - If your travel arrangements involve a request for prepaid airline tickets, picked up by the passenger at the airline ticket counter, please note that most carriers require a mandatory non-refundable service charge. We appreciate your understanding of this charge imposed by the airline and not by our office, in order to provide this service.
9. HOTELS are usually confirmed on a guaranteed payment basis. If you cancel or change plans, please notify your hotel(s) within the time period specified by the hotel.
10. OVERBOOKING OF FLIGHTS - Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. A person denied boarding on a flight may be entitled to a compensatory payment. The rules for denied boarding compensation are available at all ticket counters.
11. INSURANCE - Your personal insurance may not adequately cover losses incurred by cancellation, accident, illness, and stolen or damaged property. Airline and other travel suppliers' insurance for baggage have limited liability. To adequately protect yourself, we strongly urge you

to purchase additional insurance.

12. INTERNATIONAL - A passport and/or certified copy of your birth certificate with photo ID is required when traveling outside of the United States. Be sure you have necessary tourist cards, visas and health certificates depending on your destination.

13. DISCLAIMER OF LIABILITY - This Travel Agency is acting as intermediary or as agent for suppliers in selling services, or in accepting reservations or bookings for services, which are not directly supplied by this Travel Agency (such as air carriage, hotel accommodations, ground transportation, meals, tours, cruises, etc.). This Travel Agency, therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your travel companions or group members. Your retention of tickets, reservations or bookings after issuance shall constitute a consent of the above, and an agreement on your part to convey the contents hereof to your travel companions or group members. This Travel Agency herein gives notice that it cannot be held responsible for any disruption of travel and/or related services in "troubled areas" due to Monetary Crisis, Political or Social Unrest, Labor Problems, Mechanical or Construction Difficulties, Climatic Aberrations, Local Laws, Diseases or Novel Conditions, including Terrorist Activities.

14. Proof of identity is required for all air travel. Without proper identification, a passport and required visas and immunizations you will not be permitted to depart. It is your responsibility to verify your necessary travel and documents.

15. IMPORTANT!!! If you arrive at an airline ticket or passenger check-in counter with your confirmed ticket and find that the airline shows no reservation for you - do not leave the counter. If your ticket is an electronic ticket or an "e-ticket" you have the same rights. Your confirmation code will allow the airline agent to access your "record." This record contains a complete history of all activity associated with your reservation. Check your ticket. If the status box shows "OK" for the flight in question, the airline must accommodate you on that flight, or if that is not possible, they must either find you a substitute flight or pay you denied boarding compensations. If necessary, ask to speak to a supervisor.

16. TOUR/PACKAGE PRICES are subject to change without notice due to currency fluctuations, tariff changes or increase in operational costs. In addition, group tours/packages are based on a Minimum Number of passengers traveling; if the number of passengers falls below the minimum required, a surcharge may be imposed on all passengers.

AIRLINE BAGGAGE POLICIES

The free baggage allowance per traveler varies by airline and is changing frequently. Some airlines are now charging for each bag checked. There may be exceptions to this policy depending on the type of ticket purchased and preferred frequent flyer membership. Weight restrictions also apply. Upon check-in, a service fee may be charged by the airline for baggage. Carry on luggage continues to restrict certain substances and an updated list may be found at WWW.TSA.GOV

WHAT YOU SHOULD KNOW ABOUT THE POSSIBILITY OF AIRLINE BANKRUPTCIES.

1. If an airline declares bankruptcy, it is not obligated to carry you or to refund tickets issued before the bankruptcy.
2. Travel Agents are not allowed to refund tickets on airlines; which have declared bankruptcy. Money given to a travel agent immediately becomes the property of the airlines, and we are required by laws to comply with the airlines orders.
3. If an airline declares bankruptcy it might continue service, limited service, or stop completely. Other airlines might accept passengers under limited circumstances or may refuse to accept any passengers from the defaulted carrier.

WHAT YOU SHOULD KNOW ABOUT THE POSSIBILITY OF SUPPLIER BANKRUPTCIES.

1. If any travel related supplier (such as cruise line, ground operator, motor coach operator, tour operator, accommodation provider, auto rental firm) fail to provide service due to financial insolvency, declared or undeclared bankruptcy, or fraud, we are not financially responsible.
2. Travel suppliers require payment in advance from travel agencies for booked travel services. In

most all cases, our agency will have forwarded all funds received from customers to suppliers on behalf of the customer prior to departure.

3. Travel suppliers are not required by any government body to provide contracted services.

Recourse is generally only available on a "civil" basis through the court system.

4. Legal expenses associated with any attempted recovery of funds are the sole responsibility of the customer and are not recoverable from this agency.

5. Your retention of tickets, reservations or bookings after issuance shall constitute consent to the above, and an agreement on your part to convey the contents hereof to your travel companions or group members.

IMPORTANT NOTICE

This agency and its agents have endeavored to secure the lowest possible fare, suitable for your travel requirements, based on space available at the time of booking, accessible sources of information, and knowledge of agents involved. This agency cannot guarantee, in view of the deregulation of airline fares, that the fare indicated on the ticket will be the lowest possible fare at departure date. Please contact this agency before departure if you wish to recheck any newly introduced fare that may correspond with your specific travel requirements. This amount may be above and beyond any supplier penalties.

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<http://www.depreztravel.com>

<http://www.depreztravel.travel>

<http://www.deprezmeetings.com>