

Dear Valued Friends,

The DePrez Group of Travel Companies have instituted several strategies to meet the health needs of our staff and clients and to maintain full business capability during these challenging times. One of these is to establish remote operations:

- Each team member has been set up with a fully functional remote office location.
- Our phone system, email system, and computer servers are 100% cloud based and fully accessible.
- A small group of staff are manning the office locations for essential operations, IT, deliveries and postal services.
- Our phone numbers and email contacts remain the same and are fully functional.
- Our hours of operation and staffing will remain unchanged.
- Outside of normal business hours, our 24-hour emergency hotline remains available for critical needs.
- Client visits have been rescheduled as phone or video conferences.

During this time, you will experience no changes in our service, procedures or operations. Many of you have questions and concerns about future travel plans. We hear you. Our staff has the most current information available from airlines, cruise lines, hotel chains and related suppliers. We have strong relationships with all of our suppliers and are here to advocate for you. Rest assured, our top business priority is to assist you in navigating the current travel environment. We have your back.

Our thoughts are with all our staff, family, clients and community throughout this pandemic. Please CALL us if we can help, or just to say hello.

Sincerely,

Craig Curran
President